



**December 31, 2020**

**NEW HORIZONS NEWSLETTER**

The Official Publication  
For the Board of Directors, Residents and Owners.

**22727 Maple Ave. Torrance, CA 90505 Phone (310) 325-3080**

**Website [www.nhsb.org](http://www.nhsb.org) Email: [nhnewsletter@yahoo.com](mailto:nhnewsletter@yahoo.com)**

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## **CORONA VIRUS AKA COVID-19**

As you well know, the Governor ordered Californians to stay at home. To get the pandemic under control, only those in essential services are allowed to work. All this is being done to comply with the state order and with an abundance of caution, for the employees' protection and that of our residents.

Our employees have been declared essential workers. They will continue to work but we have a reduced staff due to vacations, holidays, and illness. Over the next few days while our office is closed, please call the on-call for emergencies number **310 543-1995**. Emergencies are: i.e.: stopped up sink or water intrusions. Please use the on-call emergency number **310-543-1995** as no one will be checking the messages or emails in the office until Monday, January 4,

It is our duty to protect the Association members. Being a **55+ community**, we are a prime target group for this virus and therefore must be protected, as much as possible, from contact with anyone that could bring the virus to our property. (see restate Bylaws 9.6 & 9.7)

There are eleven residents that have reported they have tested positive for the virus. Out of an abundance of caution and public safety, please stay-at-home, wear a mask, maintain a 6-foot social distance and wash your hands frequently and especially after you have gone out. Further guidelines can be found on the following state website.

\* <https://covid19.ca.gov>

*Maggie Pagan – Chairman  
Board of Directors  
New Horizons South Bay Association*



### **SCAM ALERT**

Torrance Police Department has alerted us that many people in our area have falling victims to scams.

**Beware of scammers requesting payment of any kind via emails and phone calls offering assistance to secure any amount of funds This is scam!**

Do not engage with these people hang-up immediately. Do not open emails of contacts you do not know.

Please be advised, the scammers are targeting single women. The scam callers state they are calling from the IRS regarding a cash settlement.

The IRS will never ask you to send money so that you can receive a large cash settlement. They will never ask you purchase gift cards in exchange for any reason.

*Maggie Pagan, Board Chair*



## HORIZON MANAGEMENT COMPANY

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December 28, 2020

Re: New Horizons South Bay Association

Dear Homeowners:

Up until now, Horizon Management has provided New Horizons South Bay Association “accounting only” services. Your Board of Directors has now contracted with Horizon Management Company for full service professional management services effective December 21, 2020. We look forward to serving your lovely community more closely. Our office hours are Monday through Friday, 8:30 a.m. to 5:00 p.m. Additionally, we are available for after-hours emergencies.

Here are some handy contacts: Call (310) 543-1995

Billing statement questions	Kim Monson ext. 218	<a href="mailto:kim@horizonmgmt.com">kim@horizonmgmt.com</a>
Delinquency questions	Elaine Lapuz ext. 216	<a href="mailto:elaine@horizonmgmt.com">elaine@horizonmgmt.com</a>
Escrow and refinances	Laura Monson ext. 224	<a href="mailto:escrow@horizonmgmt.com">escrow@horizonmgmt.com</a>

Maintenance and Architectural requests are available and can be directly submitted through our portal at:

**[https://frontsteps.cloud/CaliberWeb2\\_HorizonMgmt](https://frontsteps.cloud/CaliberWeb2_HorizonMgmt)**

If you do not prefer to use this electronic method, forms can be obtained by requesting them from NHSBA office or email [Xochtle@horizonmgmt.com](mailto:Xochtle@horizonmgmt.com). Requests can be submitted by doing any one of the following:

- email to Horizon Management, [Xochtle@horizonmgmt.com](mailto:Xochtle@horizonmgmt.com)
- fax to Horizon at (310) 543-5578
- mail to Horizon Management at the address shown below
- drop off at the NHSB office

If you have an after-hours emergency such as a flood, please call Horizon Management at (310) 543-1995 and you will be directed to the on-call manager. Also, if you have any questions, please feel free to contact us at (310) 543-1995, extensions noted below.

Sincerely,  
For the New Horizons South Bay Board of Directors,

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Assistant Manager